



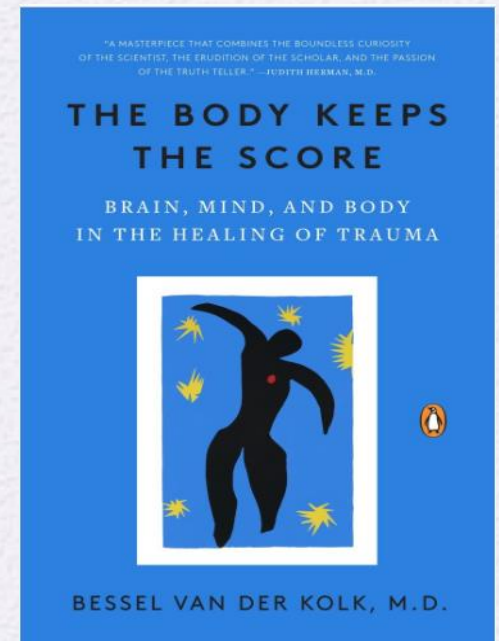
# Cultural Reverence: Creating a Culturally Responsive Service Environment

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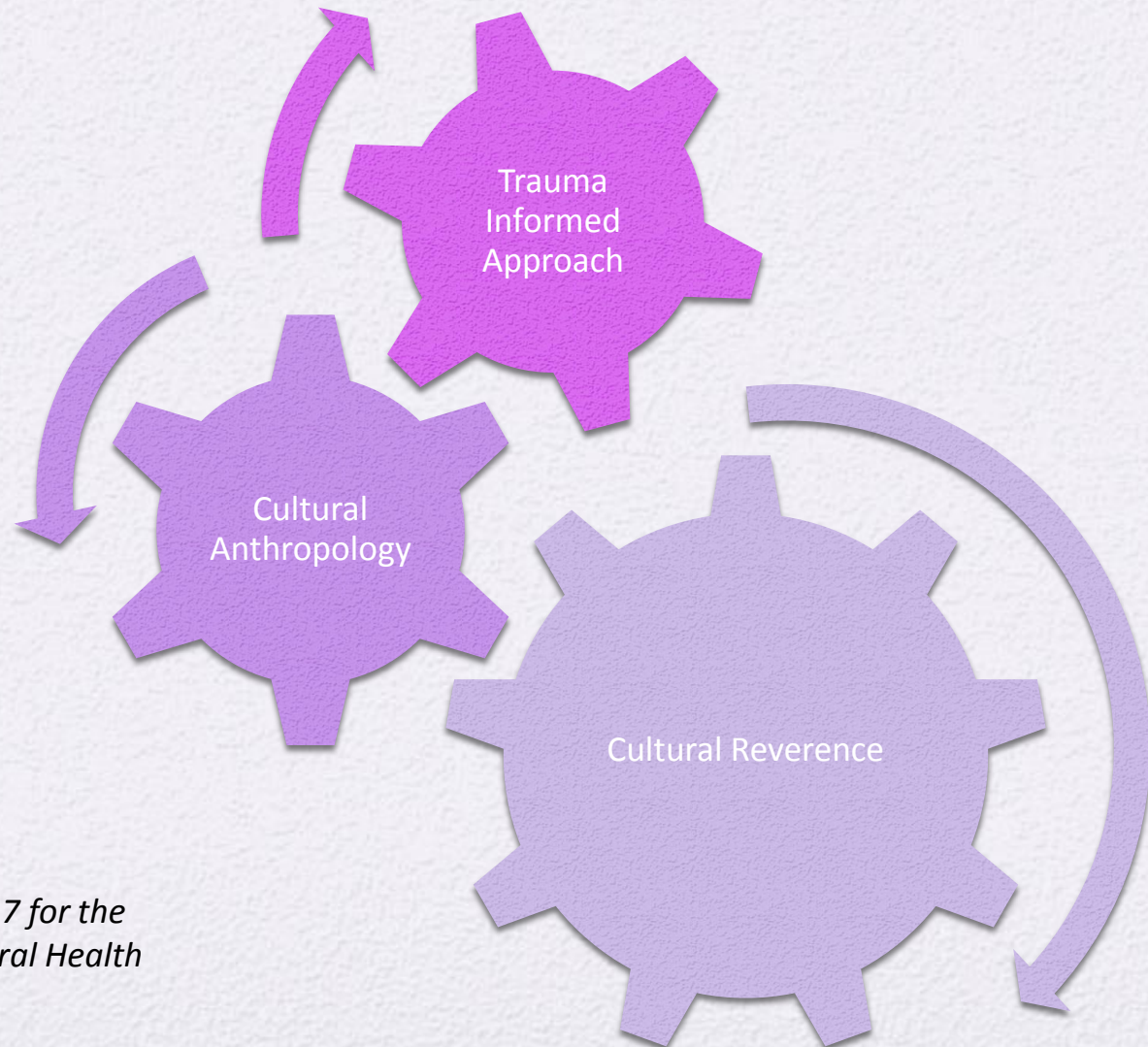
“No soul is desolate as long as there is a human being for whom it can feel trust and reverence.”

- George Eliot (Mary Ann Evans)

# Gratitude



# Our Journey



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# Cultural Reverence ...

- is a choice to acknowledge, learn from, and relate to individuals and groups of individuals who one might perceive as different or other. This choice is grounded in the belief that there are no disposable people.

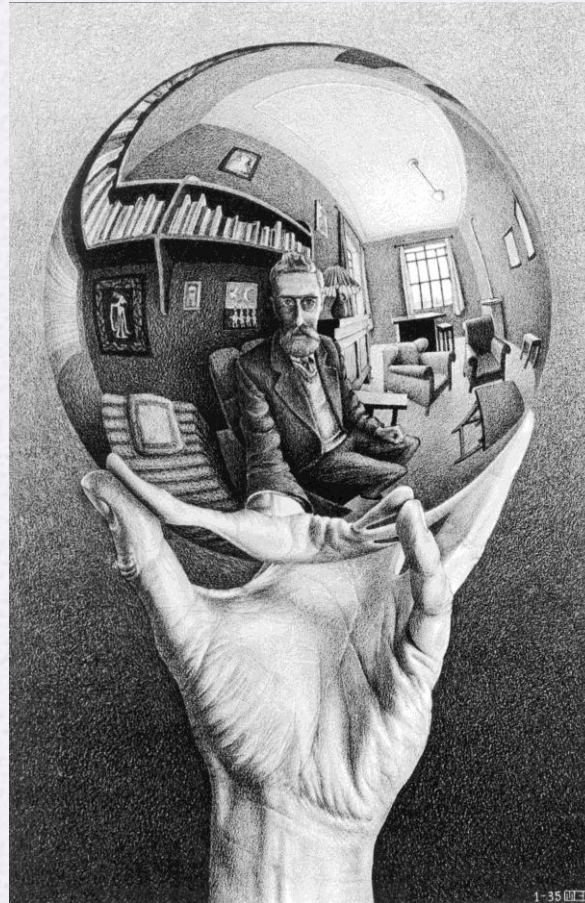
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# Cultural Humility's 4 Principles

- Self-reflection & life long learner
- Served Person as Expert:
  - Person-focused interviewing and care
- Community as Expert:
  - Community-based care and advocacy
- Institutional-Reflection & Investment

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# Self Reflection & Life Long Learning: Cultural Identity Inventory



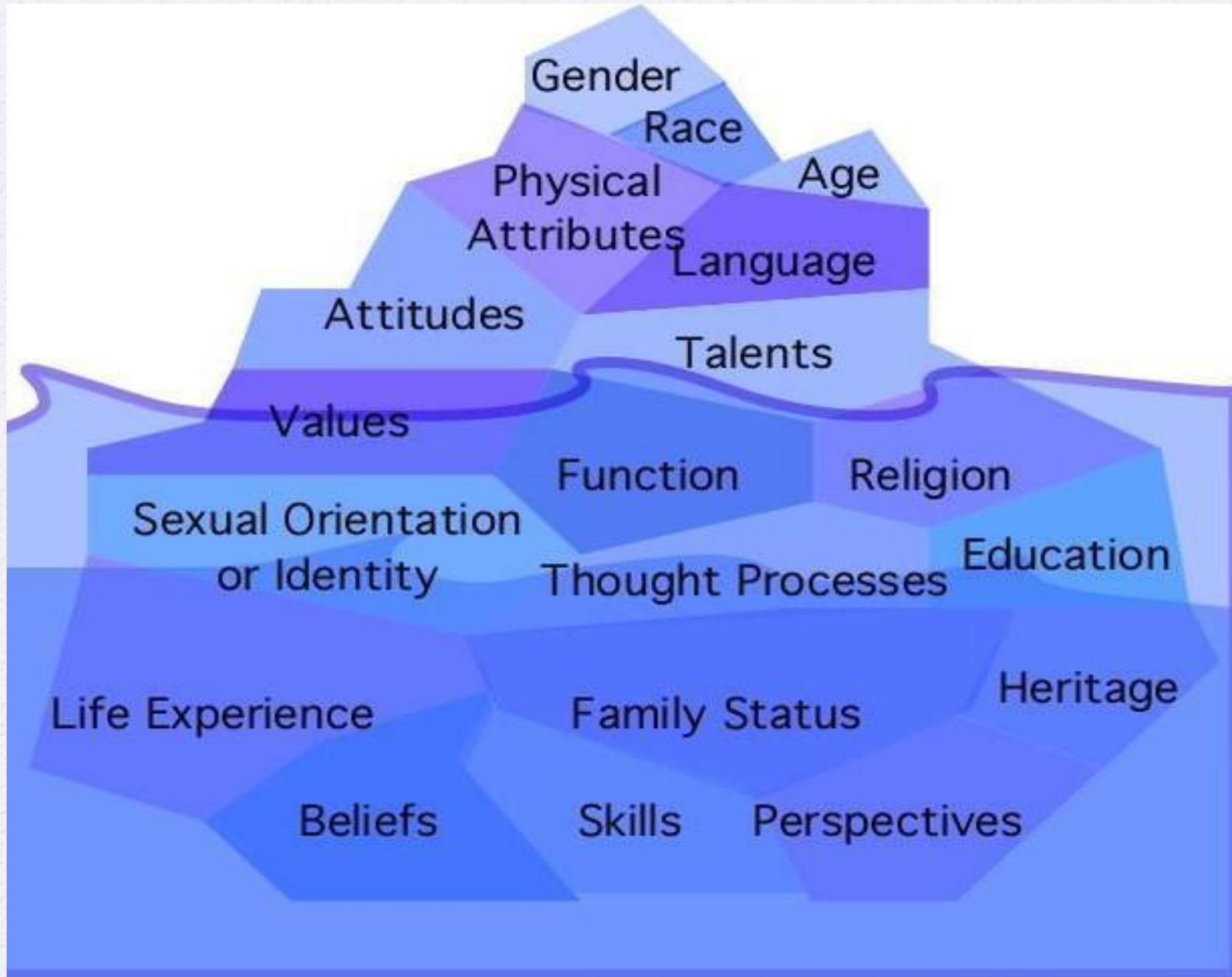
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# Served Person as Expert: Person-focused Interviewing & Care

## Spirit of MI alignment with Cultural Reverence

Partnership	Encourage the person's sharing of their story; Avoid the "expert" trap
Acceptance	Avoid the check list of "cultural traits" trap; Anticipate Multiple Cultural Identities
Compassion	Servant Leadership
Evocation	Practice respectful, curious inquiry





# Holding Space



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# Community as Expert

- How do you engage the community your serving?
- Story

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# Institutional-Reflection & Investment

- Review & assess client experience from first to last interaction
- Dialogue with the community and hear their input as expert
- Work with the power imbalance by distributing the knowledge and decision making often and freely
- Create “Communities of Dialogue” to work with community members, and clients, and each other on tough issues
- Engage Peer Specialists

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# Healing Focused Care

