



Great Lakes (HHS Region 5)

ATTC

Addiction Technology Transfer Center Network
Funded by Substance Abuse and Mental Health Services Administration

Welcome!

Webinar: ***Get to know the Great Lakes ATTC***

December 12, 2017

Start Time:

1pm EST / 12pm CST

11am MST / 10am PST

For audio, dial the conference phone line below and mute your computer speakers.

1-855-947-8255

Participant code: 9079628 #



- **Todd Molfenter, PhD**
 - Director GLATTC
 - Deputy-director NIATx, University of Wisconsin-Madison
- **Jeanne Pulvermacher**
 - Co-director GLATTC
 - State Coordinator for Michigan, Minnesota, Wisconsin
 - NIATx Coach
- **Scott Gatzke**
 - State Coordinator for Illinois, Indiana, Ohio
 - NIATx Coach
- **Maureen Fitzgerald**
 - Communications Manager for GLATTC
 - Communications Coordinator for ATTC Network Coordinating Office
- **Laura Van Toll**
 - Administrator
- **Dave Gustafson, Jr.**
 - IT Director



Agenda

1. Background
 - UW-Madison, CHESS and NIATx
 - ATTC Network and the Great Lakes ATTC
2. Needs Assessment Survey
3. Overall strategic framework for the GLATTC
4. Change Leader Academy
5. Q & A
6. Next Steps



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Background

UW-Madison, CHES, NIATx

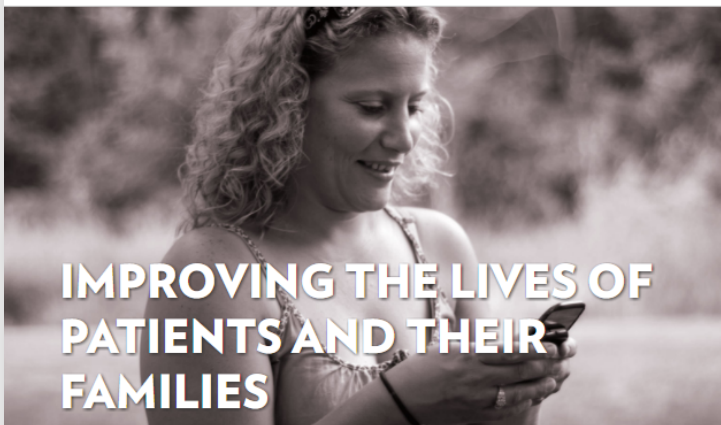


David H. Gustafson, PhD

Founder & Director



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Simple Process Improvement for Behavioral Health

NIATx is an easy to use model of process improvement designed specifically for behavioral health.

LATEST NEWS

- » [NIATx receives SAMHSA grant to direct the Great Lakes Addiction Technology Transfer Center](#)
- » [Is your organization ready for medication-assisted treatment? Use this NIATx tool to find out.](#)

Featured Video: 2 Tips To Secure Buy-in For Medication-assisted Treatment



See what's new

- [Buprenorphine Implementation Toolkit](#)
- [How to get buy-in for MAT at your organization \(video\)](#)
- [Service Improvement Blog](#)
- [NIATx E-News](#)

I'm new to NIATx

- [What is NIATx?](#)
- [The NIATx Model](#)
- [Get Started with NIATx](#)
- [Process Improvement 101](#)

I'm returning to NIATx

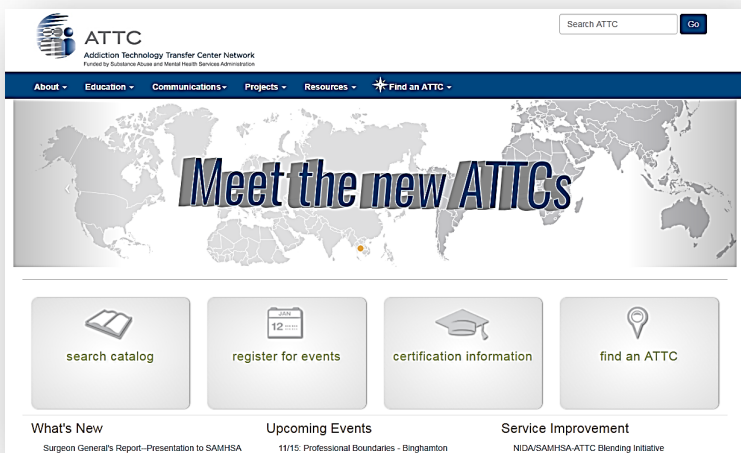
- [My NIATx](#)
- [NIATx Initiatives](#)
- [NIATx for Agencies - The Provider Toolkit](#)
- [NIATx for Large Systems](#)
- [Promising Practices](#)

ches.wisc.edu

niatx.net

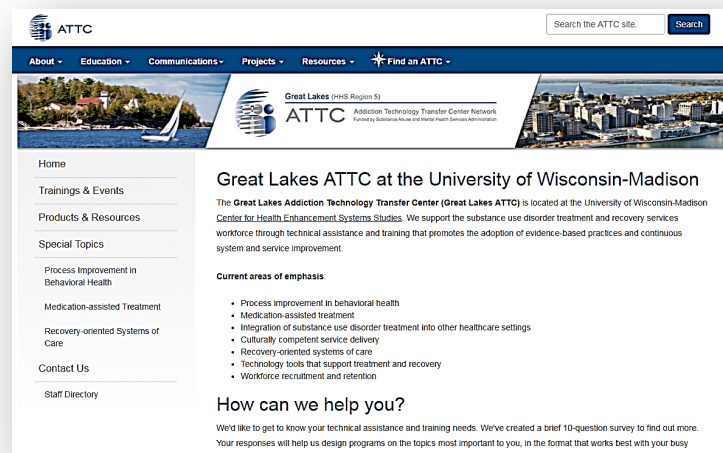


Network Coordinating Office



- Based at the *University of Missouri-Kansas City*.
- The ATTC is an international, multidisciplinary resource for professionals in the addictions treatment and recovery services field.
- 10 domestic regional centers and 6 international HIV centers.

Great Lakes Region 5 Office



- Based at the *University of Wisconsin-Madison* and the *Center for Health Enhancement Systems Studies (CHESS)* and *NIATx*.
- Region includes Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin.



Advisory Board

WISCONSIN

- **Harold Gates**, Midwest Center for Cultural Competence
- **Annie Short**, Wisconsin Behavioral Health Association
- **Joyce Allen**, Wisconsin Dept. of Health Services, Bureau of Prevention, Treatment & Recovery

OHIO

- **John Morris**, The Annapolis Coalition on the Behavioral Health Workforce
- **Herbert Wirtz**, The Ohio Council of Behavioral Health & Family Services Providers
- **Bobbi Douglas**, One-Eighty
- **Tracy Plouck**, Ohio Dept. of Mental Health & Addiction Services
- **Joyce Starr**, Ohio Dept. of Alcohol & Drug Addictions Services

MINNESOTA

- **Brian Zirbes**, Minnesota Dept. of Human Services, Alcohol & Drug Abuse Division
- **John Magnuson**, Minnesota Association of Resources for Recovery & Chemical Health

MICHIGAN

- **Gregory Toutant**, Michigan Association of Community Mental Health Boards, Great Lakes Recovery Centers, Inc.
- **Thomas Renwick**, Michigan Dept. of Community Health, Bureau of Community Based Services
- **John Barnas**, The Michigan Center for Rural Health

INDIANA

- **Stan DeKemper**, Indiana Counsel Association on Alcohol & Drug Abuse
- **Kevin Moore**, Indiana Family & Social Services Admin, Division of Mental Health & Addiction
- **Don Kelso**, Indiana Rural Health Association

ILLINOIS

- **Maria Bruni**, Illinois Dept. of Human Services, Division of Alcoholism & Substance Abuse

OUTSIDE REGION 5

- **Anne-Helene Skinstad**, American Indian & Alaska Native ATTC
- **Neil Campbell**, Georgia Council on Substance Abuse
- **Tom Freese**, Pacific Southwest ATTC, UCLA Integrated Substance Abuse Programs, YMSM+LGBT Center of Excellence
- **Ibis Carrion-Gonzalez**, Institute of Research, Education and Services in Addiction



Focus Areas

- Process improvement in behavioral health
- Medication-assisted treatment
- Integration of substance use disorder treatment into other healthcare settings
- Culturally competent service delivery
- Recovery-oriented systems of care
- Technology tools that support treatment and recovery
- Workforce recruitment and retention



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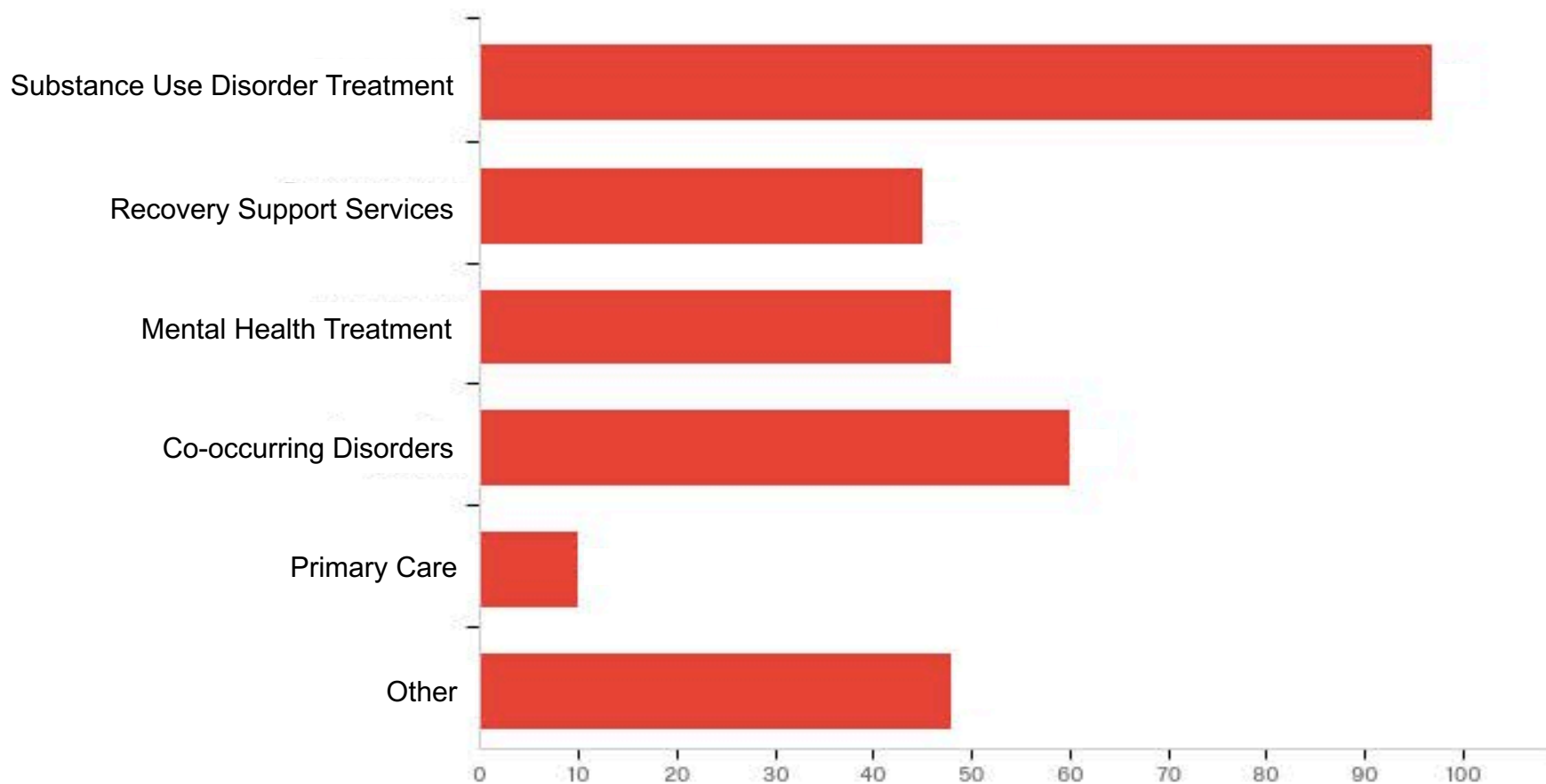
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Needs Assessment Survey



What best describes your field of work?

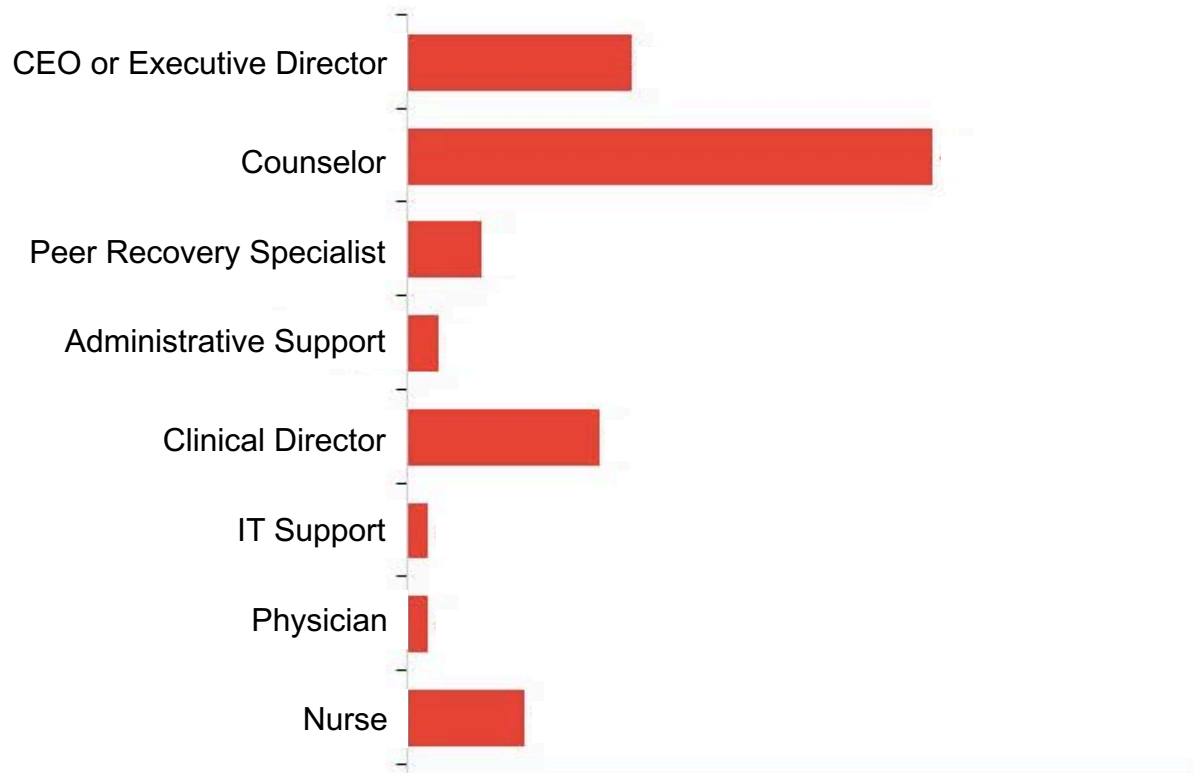
(n = 187)





What is your position in your organization?

(n = 187)





What would be your most preferred delivery method of training/technical assistance?

- Tier 1 {
1. In-person workshops, meetings or networking
 2. Online self-paced (e-learning, webinars, etc.)
- Tier 2 {
3. Online networking with peers (discussion boards, forums, etc.)
 4. Reading print or online publications



Rank the following seven topics in order of importance, based on your needs or the needs of your organization.

- 1st {
 - 1. Recovery-oriented systems of care (ROSC)
 - 2. Process improvement

- 2nd {
 - 3. Culturally competent service delivery
 - 4. Medication-assisted treatment (MAT)
 - 5. Technology tools that support SUD treatment and recovery
 - 6. Integration of SUD treatment into other healthcare setting

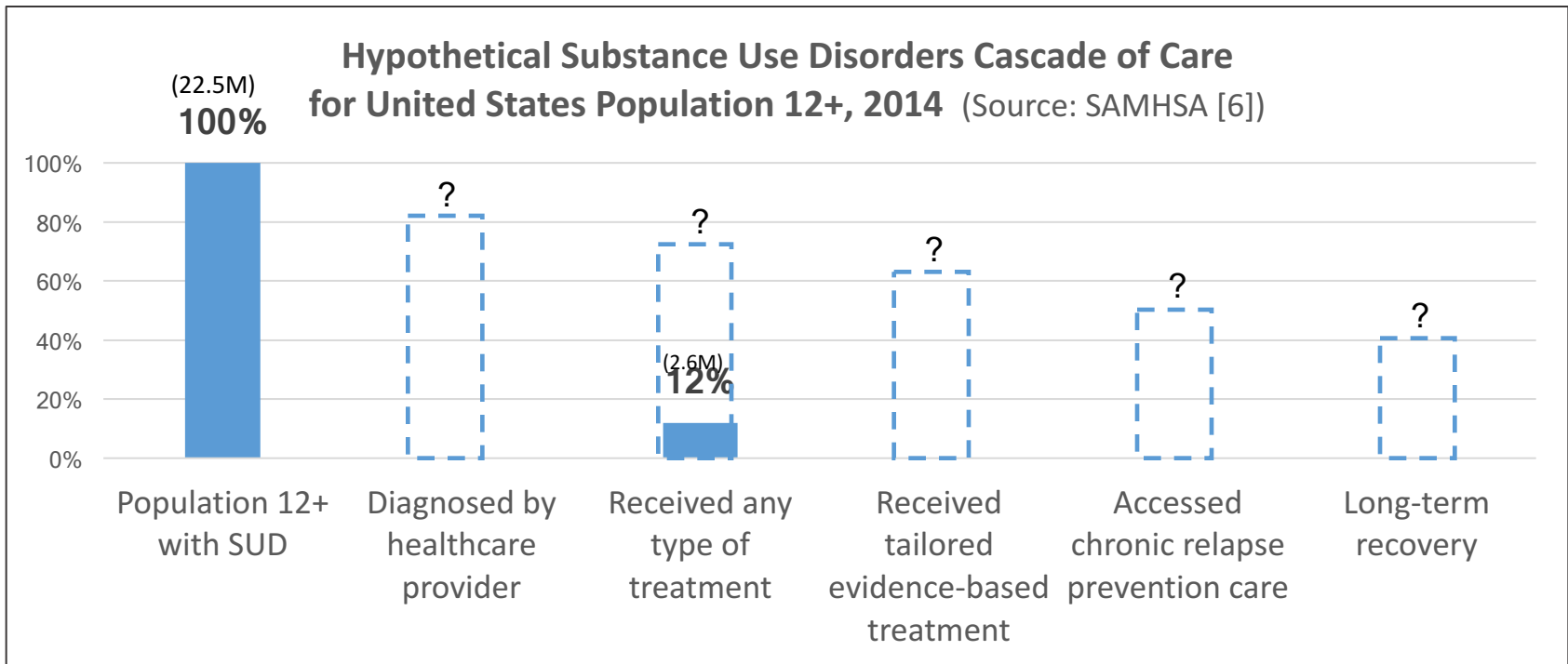
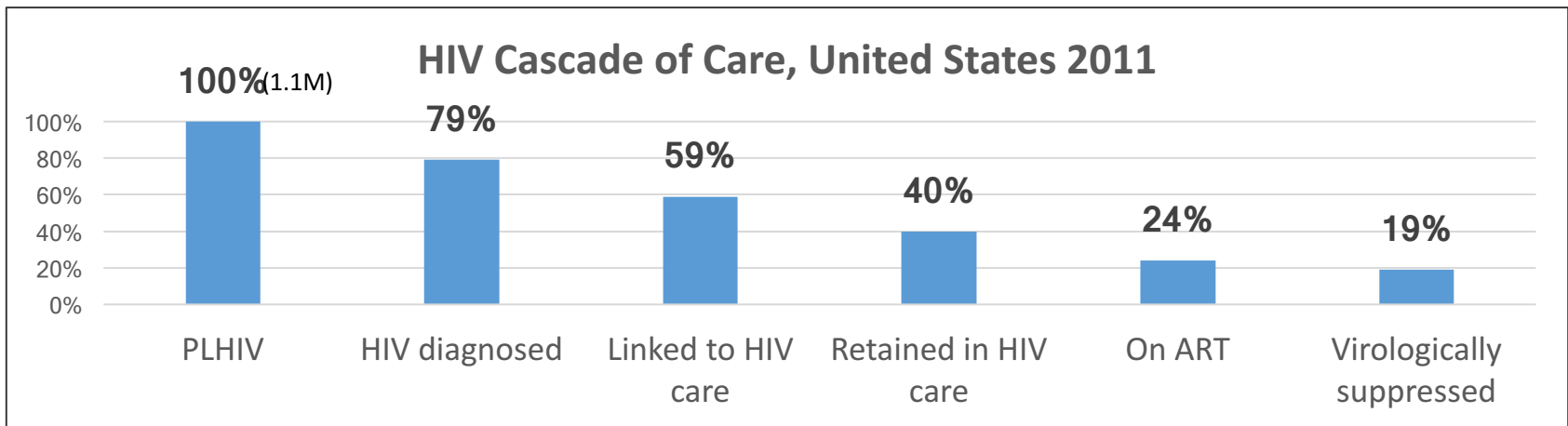
- Lowest overall, but area specific. 7. Workforce recruitment and retention



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Overall Strategic Framework

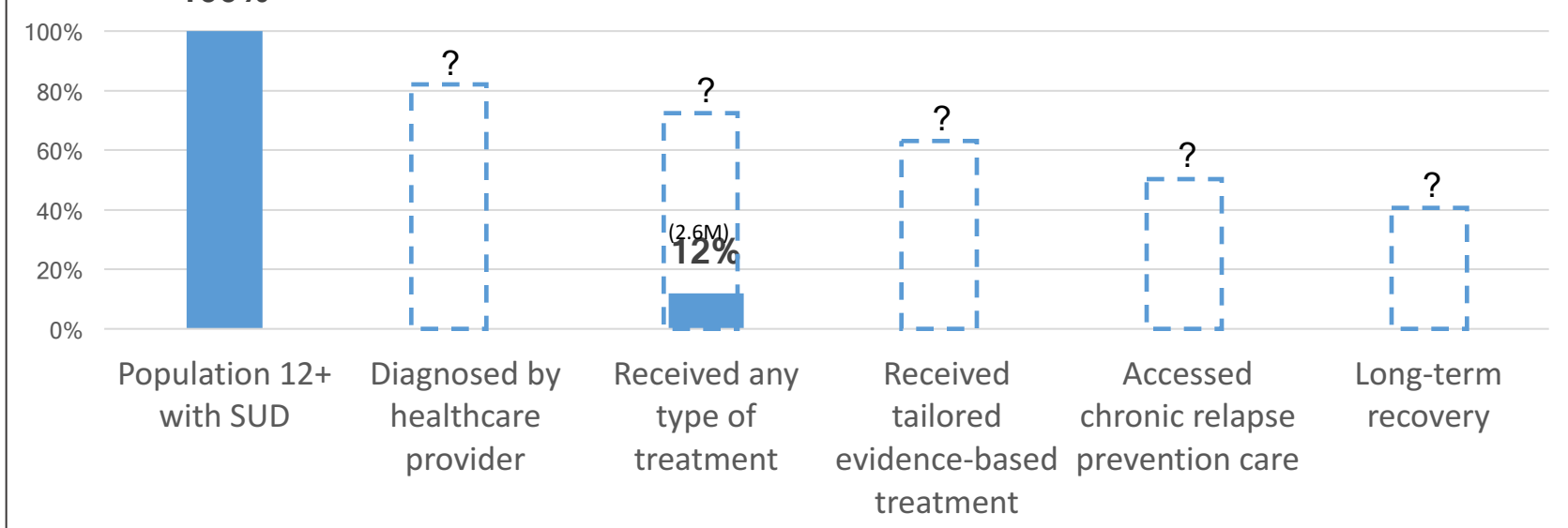


Adapted from Gardner et al (11)

■ Current estimate

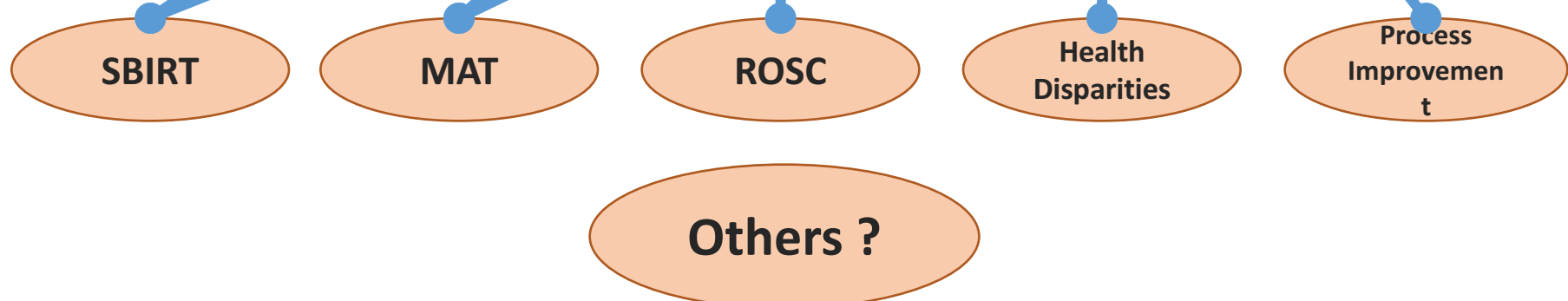
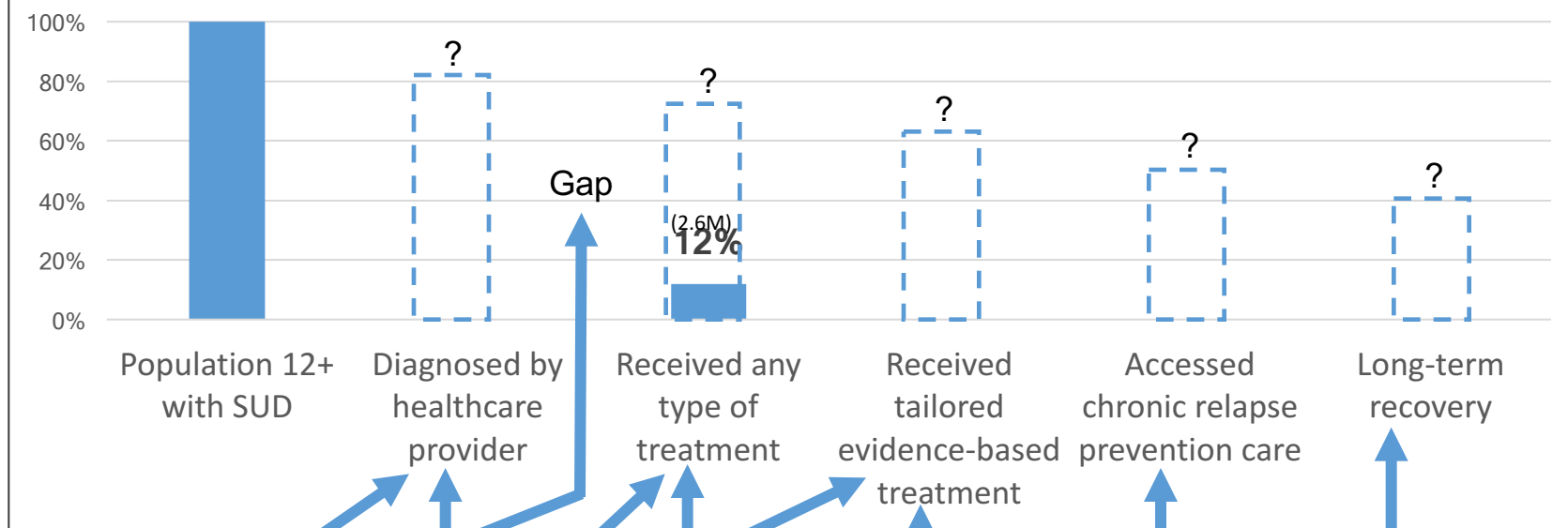
□ Lack of current estimate or health care system target

Hypothetical Substance Use Disorders Cascade of Care for United States Population 12+, 2014 (Source: SAMHSA [6])



Current estimate
 Lack of current estimate or health care system target

Hypothetical Substance Use Disorders Cascade of Care for United States Population 12+, 2014 (Source: SAMHSA [6])



■ Current estimate □ Lack of current estimate or health care system target

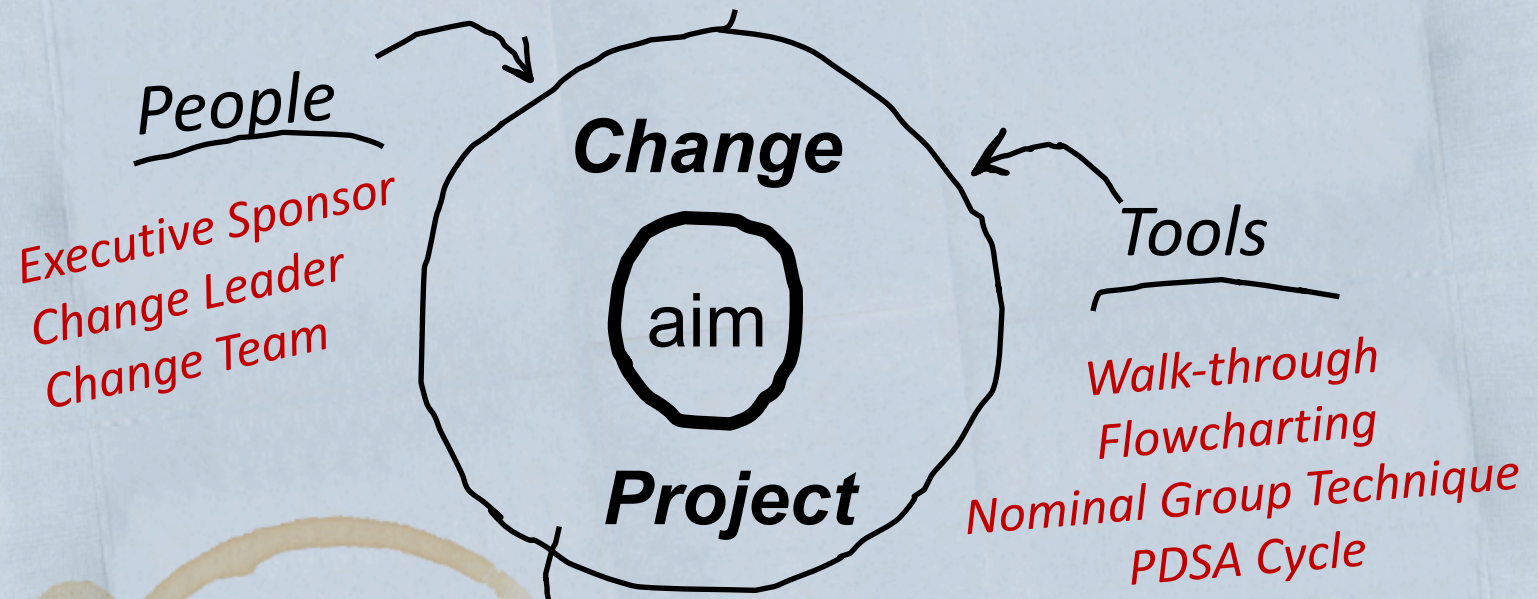


Change Leader Academy (CLA)

A key dissemination and training program of the **NIATx process improvement model**.

- 12 years
- Professionals from SUD, BH, Criminal Justice, Social Services
- It's simple & involves staff in the change process
- CLA in each of the 6 states

Process Improvement Model

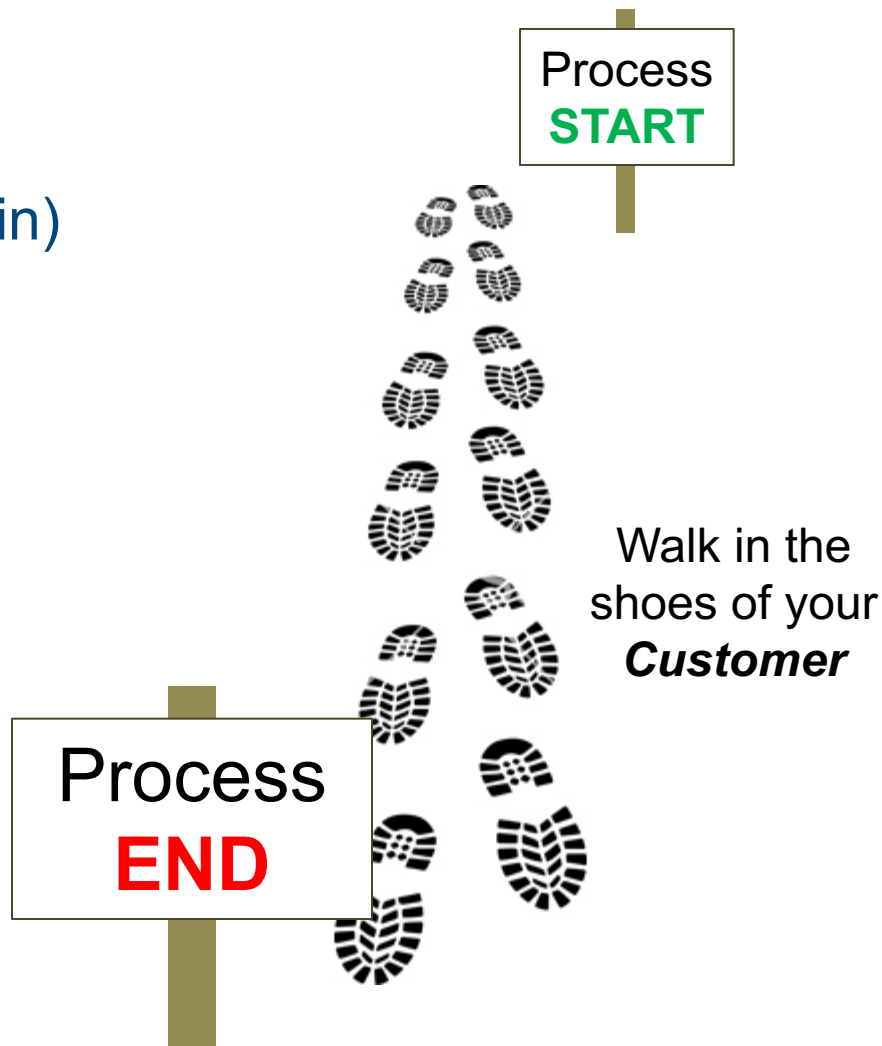


- ★ Use existing resources
- ★ Measure change
- ★ Sustain the gains



Pre-work

- Online introduction video (15 min)
- Choose a focus area
 - ROSC
 - MAT
 - Access & Retention
- Conduct a walk-through





- 1-day only (9am to 3pm)
- Held in each of 6 states
- Change Leader Simulation
- Work and network in focus area groups:
 - ROSC
 - MAT
 - Access & Retention
 - Others (may vary by state)
- Participants carry out a 3-4 month change project in their agency





- **Month 1**

- Technical assistance call with a NIATx coach.
- Online learning communities (ROSC, MAT, etc.) - forums

- **Month 2 & 3**

- Focus area group conference call
- Project updates, accountability

- **Month 4**

- Project completion
- 5x5 presentations
- Archive of innovation & change in practice



Change Leader & Organizational Benefits:

- CEUs
- NIATx Certified Change Leader
- An easy-to-use, standard change model for your organization.



Time Frame

- 1-day CLA training held in all 6 states, **March-May, 2018**
- Looking for a host partner in each state (e.g. **provider association, state agency or an individual provider**) to suggest a venue for the CLA and promote it among their state stakeholder network (forward email blasts).
- If you are interested, please contact the GLATTC coordinator for your state:

Jeanne.Pulvermacher@wisc.edu (MN, WI, MI)

Scott.Gatzke@wisc.edu (IL, IN, OH)



Participant Questions

- Press ***6** to mute your phone and **#6** to unmute.
- Or type your question in the **Chat** box.



Next Steps

- Online
 - Check out our website: <http://attcnetwork.org/regional-centers/?rc=greatlakes>
 - *Sign-up on our email list*
 - *Monthly Newsletter in early 2018*
- Contact us ASAP if you are interested in hosting a *Change Leader Academy* in your state .
- Send us your ideas of how we can help your state and/or organization.
 - Jeanne.Pulvermacher@wisc.edu (MN, WI, MI)
 - Scott.Gatzke@wisc.edu (IL, IN, OH)



Thank you!

Contact your state coordinator anytime for assistance.

Jeanne.Pulvermacher@wisc.edu (MN, WI, MI)

Scott.Gatzke@wisc.edu (IL, IN, OH)